General Pest Service Report

43 Willandra Avenue Port Macquarie 2444 New South Wales Australia

Local Pest Experts
21636182360
Unit 1/274 Bushland Drive, Taree, NSW, 2430
admin@localpestexperts.com
localpestexperts.com
+61-0265500636

Domestic Pest Service - General Pest Service Report 13 Nov 2026

Service and Client Details

Date	13 Nov 2026
Start Time	01:15 pm
Finish Time	02:45 pm
Client Name	Rivar Roberts - Port Macquarie
Service Address	43 Willandra Avenue Port Macquarie 2444 New South Wales Australia
Client Email	rivarroberts1@gmail.com

Service Provided

At Local Pest Experts we specialise in targeted pest management. We combine years of experience, with careful product and application selection to ensure our treatments achieve maximum efficacy on the target pest population, with minimum impact to you or our environment. It is important to note, that effective pest management often requires integration of environmental change to achieve best results. Below is your customised service report. Please take a few minutes to read this report, understand the work completed and implement any environmental recommendations your technician has listed.

Note: All warranties listed are subject to the implementation of recommendations as listed.

Cockroaches

Cockroaches are highly effective pests with origins dating at least 300 million years. There are many species of cockroaches which have variable biology and ecology, a few of which are common pests of household and commercial areas.

To combat cockroach infestations, Local Pest Experts use a crack and crevice treatment method which uses specialised equipment and insecticide formulation to apply residual products to the areas of your home that cockroaches will normally live and breed, ensuring that when they enter these areas they contact a lethal exposure and are unable to complete the life cycle. While this is an incredible effective method of cockroach control, even the highest level of pest management procedures requires integration with environmental control measures to be effective. See below for a list of environmental modifications that will help ensure your service has an extended and effective control period.

Service Warranty Period	12 months

- It is important to note that pest control procedures do not create a 'force field' or repel the pest from the serviced areas. The pest will need to contact the treated zone, then mortality will follow. For this reason, it is normal to see limited pest activity after an effective service.
- The first 3 weeks following a service will see heightened activity as resident populations are progressively being controlled. Once this period is over, you can expect to see inconsistent activity as pests enter the property to seek harborage, contact the residual treated zone and die shortly after. These occurrences will be particularly noticeable following periods of rain as the cockroaches are washed from their harborage surrounding the structure, seek refuge inside and then suffer the effects of our service.
- Been seeing consistent activity over a period of time? This is what our service warranty is for. Because we deal with nature, it's not always possible to get it right first time. Our service warranty allows you to contact us, arrange a return visit where we will investigate the concerns, assess the cause and undertake additional works to ensure your service is effective.
- The service warranty is contingent on your efforts to ensure the environment is kept in a manner that minimises the conduciveness to cockroach infestation.

Submitted by: Jared Cohen @ 14:46:29 13 Nov 2026 Version: 75
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The service was conducted to	Subfloor
	Roofvoid
	Internal
	External

Integrated Pest Management:

Integrated pest management is the process of integrating environmental modification into the pest management plan to ensure effective and sustained pest management outcomes. **Watch this video for easy explanation.**
https://www.youtube.com/playlist?list=PLAlq2tse0WWbB3New2phG04H0Qx9ZEl55

1. Food availability is a significant enabler of cockroach infestations. Cockroaches are omnivorous and can access food from many sources. Ensuring food crumbs and debris are thoroughly cleaned, all stored foods are in containers, bins are sealed from access and all pet foods are in sealed containers will significantly reduce their ease of access.
2. Stored items which are left undisturbed for long periods of time allow cockroaches to live and breed without disruption. Many of these areas may not be possible to include as treatment zones and therefore need disturbance to ensure cockroaches aren't allowed ongoing shelter and protection. Storage habits should include regular cleaning and adjustments to ensure harbourage is discouraged.
3. Many cockroach species may live in external environments. Ensuring all windows and doors have screening and are sealed tightly can help prevent nuisance access from external invaders.

Spiders

Spiders, although naturally beneficial, are often a pest due to their messy webs, risk to human health and the fear they invoke in many people. They are an incredibly fast breeding animal as their egg cases routinely hold many hundred spiderlings which hatch at various times during the year and regularly invade households. To treat this pest a thorough and targeted blanket treatment which focuses on cracks and crevices of the treatment area are necessary.

Areas included in the treatment	External walls eaves and gutters to a maximum of 3.6m
	Clothes line
	Fence line
	External furnishings
	Roof Void
Service Warranty Period	6 months

- Spiders have a complex physical construction that often makes them impenetrable to residual insecticides. For this reason, a spider service is targeted at **webbing spiders only**.
- You have previously removed all webs and are noticing new web construction, or webbing spider activity? This is what our service warranty is for. Because we deal with nature, it's not always possible to get it right first time. Our service warranty allows you to contact us, arrange a return visit where we will investigate the concerns, assess the cause and undertake additional works to ensure your service is effective.
- The service warranty is contingent on your efforts to ensure the environment is kept in a manner that minimises the conduciveness to spider infestation.

Integrated Pest Management:

Integrated pest management is the process of integrating environmental modification into the pest management plan to ensure effective and sustained pest management outcomes. **Watch this video for easy explanation.**
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1. Food availability is a significant enabler of webbing spider infestations. Because webbing spiders feed on flying insects there are many things you can do to prevent their presence around your house. Turning outdoor lights off unless necessary at night, closing window furnishings to prevent light spill will significantly reduce attraction of flying insects and therefore their predatory spiders.
2. Removing spiders webs after a 2 week period is necessary. This will provide 2 benefits. It will remove unhatched eggs helping prevent reinfestation and allow you to monitor for future pest activity. Don't want to do this yourself? We can provide this service for you. Contact our office to discuss options and pricing around this.

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3. Ground dwelling spiders such as wolf spiders often enter houses after heavy rain dislodges them from their usual homes. As we've mentioned above, their physical structure makes pesticide control from foraging spiders incredibly unlikely, or at best, very slow acting. Keeping them out of the house by installing weatherstrips on door ways and sealing low gaps will provide best results.
4. Because direct pesticide application to the pest is necessary for spider control, many internal areas are excluded from our treatment area to ensure safe pesticide use. Spiders which remain around cornicing should be removed using a soft brush vacuum.

Site Specific Recommendations:	Spider webs need to be removed after a 2 week period.

Termite Inspection

Was a termite inspection completed?	No

A Regular Visual Termite Inspection every 12 months is recommended as a minimum maintenance standard for all properties on the mainland of Australia. Termites are responsible for more damage than fires, floods and all other natural disasters combined, and they are not covered by standard home insurance. A termite inspection **WAS NOT** completed.

When was you last inspection? Local Pest Experts have a team of qualified, Expert termite management technicians who can complete an inspection and design a termite management program to protect your home. Call us now to arrange your booking.

Product and Application Information

Product Name	Area Treated	Application Method	Mix Rate	Amount Used
Biflex Aqua Max (100 g/L Bifenthrin)	External	Backpack Sprayer	5ml/l	15l
Demand Duo	Internal, Subfloor	Hand Tank	8ml/l	8l
Starrdust Pro (20 g/kg Permethrin 40:60 5 g/kg Triflumuron)	Roof void, Internal	Hand Puffer, Dusting Machine	Na	Apl

*APL denotes 'as per label' and is a term used for an item which comes ready to use, or has variable usage rates.

Note: Safety Data Sheets for these products are readily available for your viewing. Should you have any difficulty finding the applicable SDS, please contact us via email.

SAFETY DATA SHEETS

Prevailing Weather Conditions

Conditions	Temperature (°C)	Wind Direction	Wind Speed
Sunny	28	North	BWS 7 - Near Gale

Technician and Contact Details

Technician Name	Jared Cohen
Signature	
Licence Number	5211632
Date	13 Nov 2026
Phone	+61-0265500636

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